Welcome ATA Members

We are delighted to welcome you to the first course offered by the American Board of Telehealth: CORE Concepts in Telehealth Certificate Program.

The American Board of Telehealth promotes a gold standard for professionals and paraprofessionals to learn best practices for implementing and using telehealth across the care continuum. Our goal is to weave telehealth into the fabric of health care delivery across the country as a vital tool in promoting access to quality care no matter where the facility is located.

ATA member organizations with a Level 1-5 membership are eligible to receive exclusive discounted rates on this telehealth certificate program.

Our courses aim to:

- Utilize governance, faculty, and planning committees that represent telehealth experts from across the care continuum.

- Provide high-quality, evidence-based education while addressing common misconceptions about telehealth.

- Promote virtual advancement through researching evidence-based best practices and developing standards of care.

- Support the integration of telehealth clinical practices across the continuum of care.

We look forward to your participation.

Dr Kelly Rhone, MD
Executive Director of Education

Excellence
in Telehealth

Collaborate.
Innovate.
Educate.

We are here to support your telehealth education needs. For questions, feedback, or more information, **please email amerboardtelehealth@avera.org.**

AMERICAN BOARD OF TELEHEALTH

Exclusive ATA Benefit for Membership Levels 1-5

Course Description

The American Board of Telehealth's CORE - Clinical, Operational, Regulatory and Ethics - Concepts in Telehealth Certificate Program provides a comprehensive program to envelope the learner in vital aspects of telehealth implementation and delivery across a broad spectrum of service areas. The CORE Concepts in Telehealth Certificate Program is launched in sequence with the publication of validated telehealth competency development with Harvard Medical School. The curriculum includes 7 on-line modules taking the learner through interactive, engaging content and case scenarios while still offering the flexibility of completing the course at the learner's pace and time.

Courses within the program include:

1. Telehealth history, models, and future
2. Technology
3. Telepresence
4. Licensing, Credentialing and Privileging
5. Legal, Regulatory, and Quality
6. Reimbursement
7. Ethics

Target Audience

Interested healthcare professionals such as practicing physicians, advanced practice providers nurses, social workers, administration, educational institutions, healthcare organizations and health care administrators, regulators and technicians.

Upon Completion of Course

The learner will be able to:

1. Describe the evolution of telehealth.
2. Differentiate models of telehealth.
3. Identify common benefits and barriers of telehealth.
4. Discuss the future outlook of telehealth. Recognize pillars of telehealth technology that provide the needed structure for a successful implementation.
5. Identify needs of telehealth workflow in order to apply appropriate technology.
6. Describe basic components of a telehealth technology set up.
7. Describe ongoing support of telehealth technology including monitoring and reporting tools, downtimes, upgrades, and testing.
8. Recognize the requirement of security in telehealth and telecommunication. Describe preparation for a telehealth visit to set expectation for a meaningful encounter.
9. Describe the environment for a telehealth visit that improves workflow and allows for patient-provider rapport.
10. Identify skills that build patient-provide relationship through remote mediums.
11. Recognize variability in requirements and procedures from each state licensing board and facility in regards to telehealth licensing, credentialing and privileging.
12. Interpret legal and professional regulatory standards for providing care at a distance.
13. Describe basic telehealth coverage and reimbursement.
14. Discuss state regulations regarding telehealth reimbursement policies.
15. Examine CMS, Medicare, Medicaid requirements for telehealth services.
16. Identify ethical considerations of the patient and provider that should be addressed in the telehealth setting.

* The information provided in this course is intended for educational purposes and no other purpose, including, without limitation, providing legal advice to participants. Participants acknowledge they understand their duty to abide by the laws, regulations and policies that regulate their specific industry and state.

Requirements for Course Completion

In order to complete the CORE Concepts in Telehealth Certificate Program:

1 . Complete the pre-course assessment

2 . Complete the 7 learning modules

3 . Complete the post-course assessment. (There is a miniminum 84% pass rate required, with one retake allowed).

4 . Complete the course evaluation

5 . Claim your credit and print your Continuing Education Certificate. (A formal course completion certificate will be mailed at a later date).

Once completed, the CORE Concepts in Telehealth Certificate Program will be listed on your ABT Education Hub transcript. The Continuing Education Certificate is available at any time on the ABT Education Hub by logging in, clicking My CE, and clicking Evaluations and Certificates.

Estimated Completion Time: 8-10 hours

How to Access the Certificate Program

Once registered for the CORE Concepts in Telehealth Certificate Program:

• Course completion requirements must be finished within 15 months of registration.

• Course materials may be started, paused and re-started at the previous stopping point.

• To access the course materials, refer to your registration receipt for a direct link to the course landing page OR

• Find the CORE Concepts in Telehealth Certificate Program registration page under the "Online Courses" link in the ABT Education Hub.

• Always login with the same email and password used to register for the course.

Continuing Education Information

Accreditation

Avera is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. Application has been made for continuing medical education.

Avera Health is an Approved Provider of nursing continuing professional development by The Alabama State Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Provider #5-160. Application has been made for continuing nursing education.

Additional Information

Cancellation Policy: A full refund minus a 10% administrative fee will be provided to customers that submit request in writing for cancellation from participation in an online activity if no course materials have been accessed and a written request is made within 30 days of purchase. Request for cancellations must be submitted to Amerboardtelehealth.org.

Accessibility Statement: The American Board of Telehealth is committed to ensuring that its programs, services, goods and facilities are accessible to individuals with disabilities as specified under Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Amendments Act of 2008. If you have needs that require special accommodations, please contact Amerboardtelehealth.org.

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